

Media
Relations

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PSE&G Prepared for This Week's Hot Weather

(Newark, N.J. – May 25, 2016) Public Service Electric and Gas (PSE&G), New Jersey's largest utility, is monitoring weather conditions and has additional personnel on hand to handle any power interruptions as a result of the high temperatures. The utility's call centers also have extra personnel on duty to speak with customers, and additional appliance service technicians are scheduled to assist with air conditioner repairs.

"Usually we see a more gradual rise in temperature heading into the summer months," said Joe Forline, vice president of gas operations and appliance service at PSE&G. "This year, with the sudden spike, we expect a high volume of calls to service air conditioning units over the next several days, and have increased the number of service technicians to respond to the additional repairs."

To report power outages or downed wires, call PSE&G's Customer Service line at 1-800-436-PSEG. Also, customers can report outages online by logging into *My Account* at pseg.com or by texting "OUT" to 4PSEG (47734). The utility's mobile-friendly website includes an "Outage Map" that is updated every 15 minutes and displays the location and status of power outages in PSE&G's service area.

If experiencing difficulties with air conditioning units or other appliances, PSE&G customers can call 1-800-436-PSEG (7734) or go to www.pseg.com to register their account and schedule WorryFree Repair Services online.**

Read about 10 easy ways to stay cool, reduce energy use and control costs at [PSEG blog, Energize!](#)